Configuring Internet Explorer
Oracle FLEXCUBE Universal Banking
Release 12.87.7.0.0
[May] [2021]

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FINANCIAL SERVICES

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1. Configuring Internet Explorer

Oracle FLEXCUBE does not support Microsoft Internet Explorer Beta, Partner Build or a Release Candidate. It must be the Final build of Microsoft Internet Explorer. You can view the version information from the Help menu of Internet Explorer. Select 'About Internet Explorer' from the Help menu.
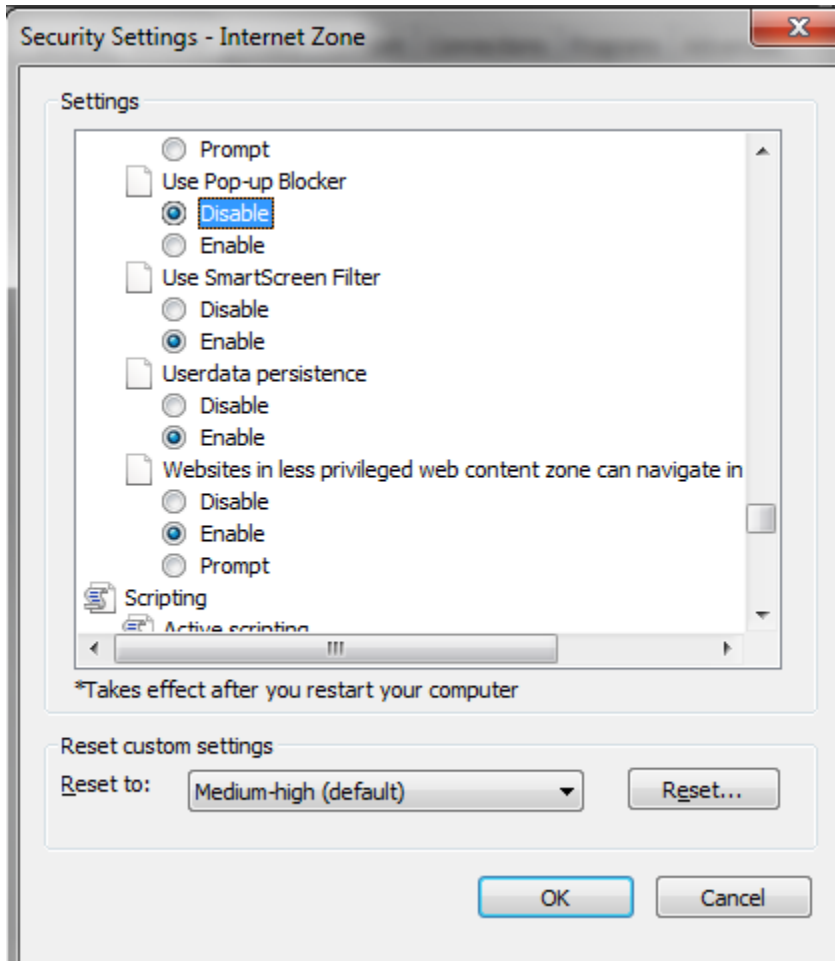

1.1 Configuring Internet Options

In order to run Oracle FLEXCUBE, you need to configure the internet options as follows:
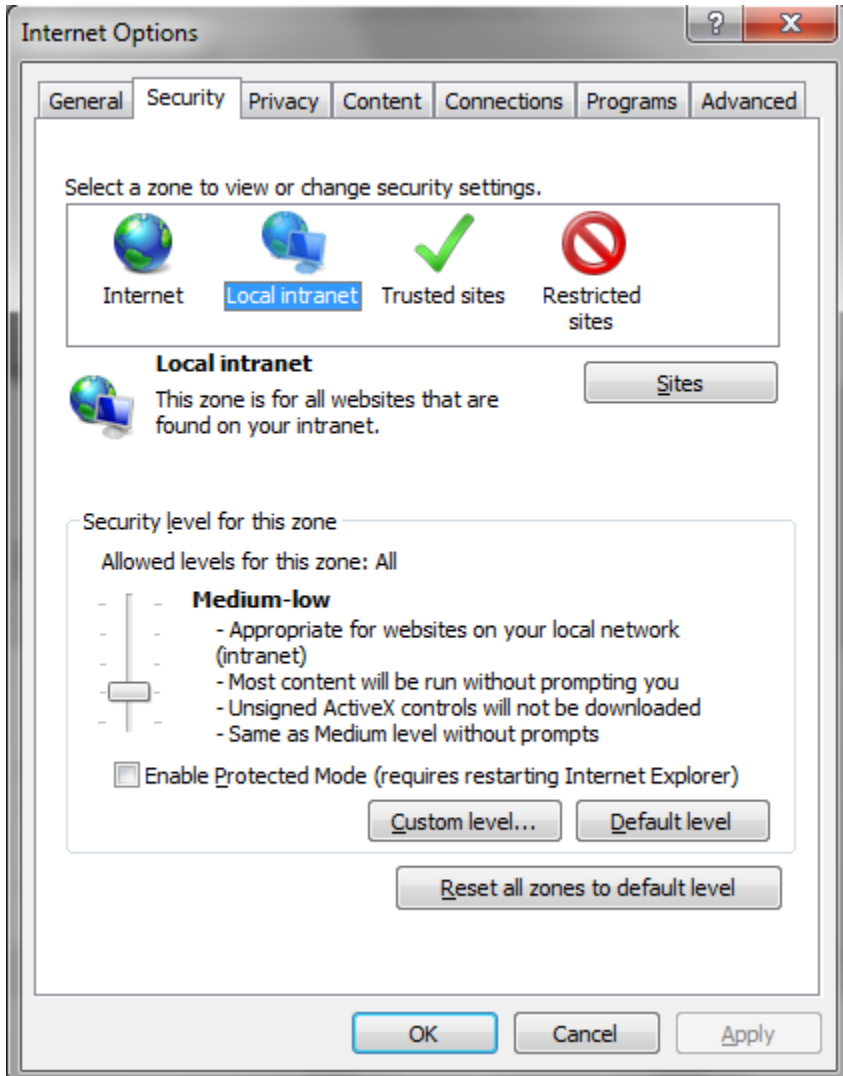
1. Start Internet Explorer. Go to Tools > Internet Options. The 'Internet Options' screen is displayed.
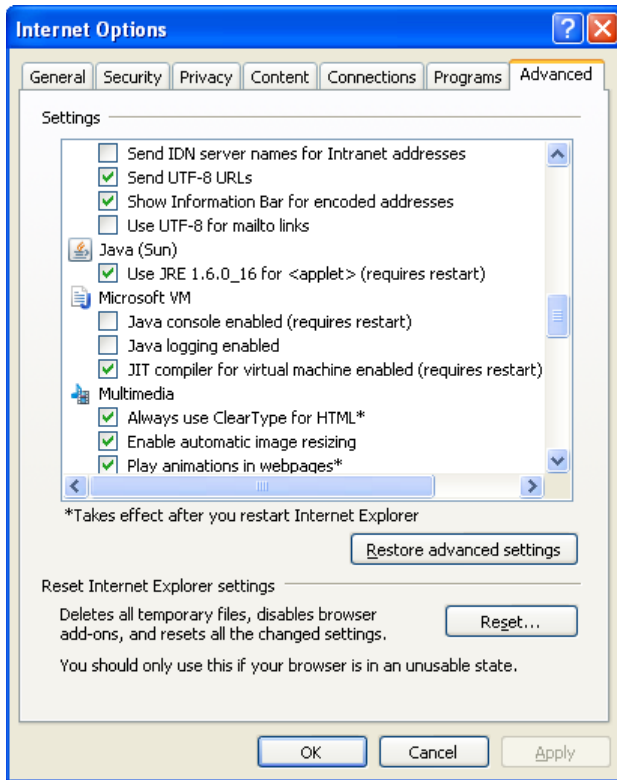
ORACLE
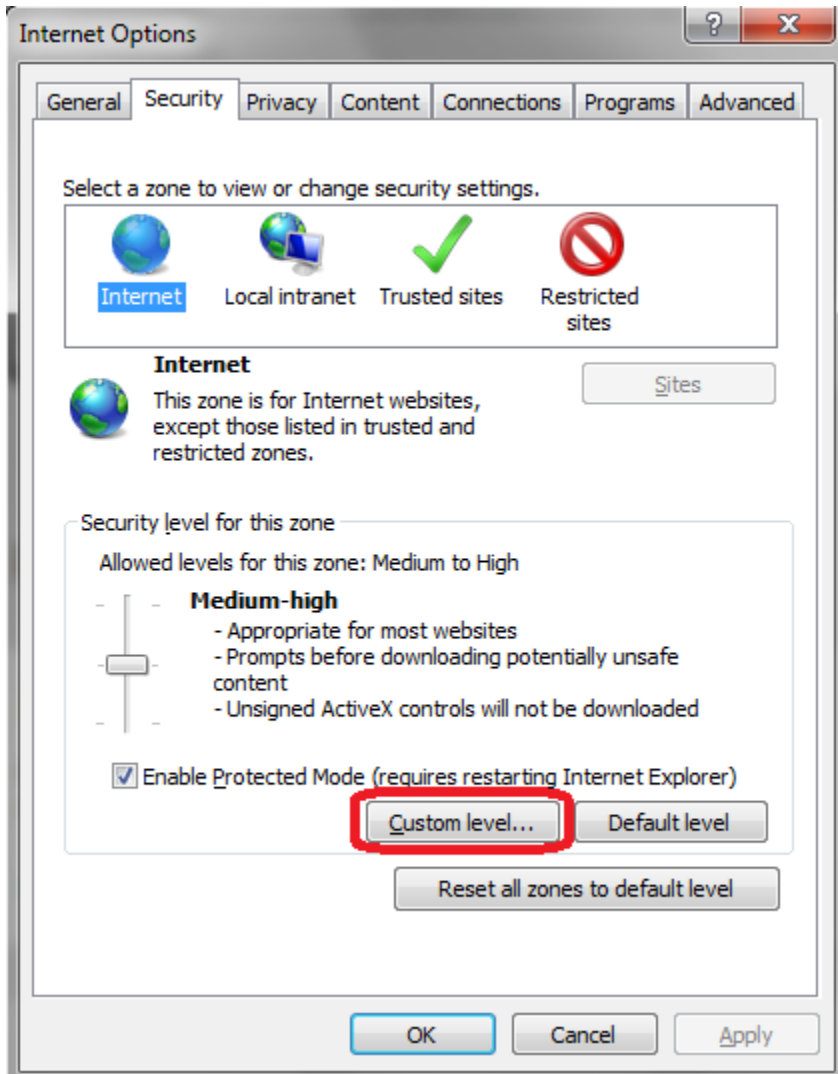
2. Under 'Security' tab, select 'Internet' and click 'Custom Level'. The security settings are displayed.

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3. Select 'Enable' for all options except for 'Use Pop-up Blocker'. Click 'OK'.

4. Repeat the above steps for the zone 'Local Intranet'.

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5. Once you have configured the Internet and Local Intranet options, click 'Apply'.

6. Once these settings are done, go to 'Advanced' tab and check the box 'Use JRE (Version) for <applet>(requires restart)'.
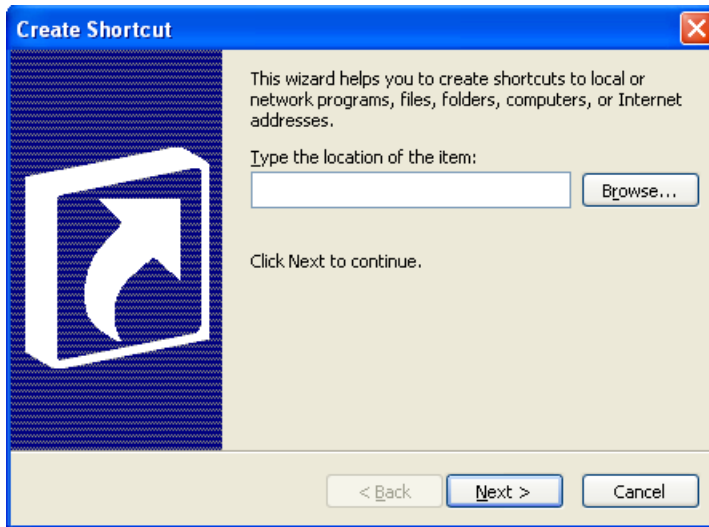
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1.2 Creating Shortcut for Oracle FLEXCUBE Application Browser with –nomerge Parameter

To create shortcut for Oracle FLEXCUBE application browser, follow the steps given below:

1. Right click on Desktop, mouse over 'New' and select 'Shortcut'.
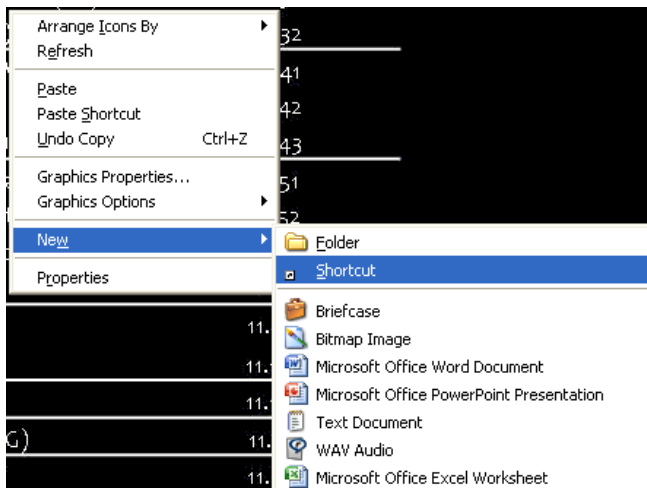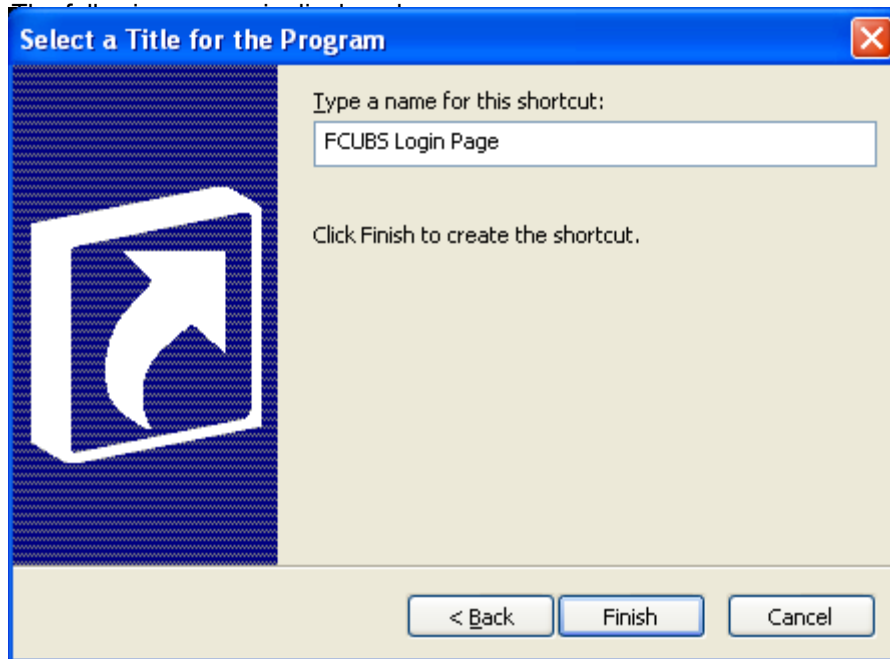
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2. The 'Create Shortcut' window is displayed:

3. Click 'Browse' button and select 'IExplorer.exe' from its location.

4. To create a shortcut for Oracle FLEXCUBE login page, specify the location of the item in the following format:

   "Location_of_Internet_Explorer" –nomerge "<Application_URL>"

   Eg: "C:\Program Files\Internet Explorer\iexplore.exe" –nomerge "<Application_URL>"

   In this case *C:\Program Files\Internet Explorer\iexplore.exe* is the location of Internet Explorer.

5. Click 'Next'.

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6. Specify a name for the shortcut.

7. Click 'Finish'.

8. On the Desktop, you can find a shortcut to access the Oracle FLEXCUBE login page.

1.3 <u>Setting Compatibility View</u>(IE 8 onwards)

The URL of the Oracle FLEXCUBE UBS should not be there in the Compatibility View list of the Internet Explorer. You need to follow the URL from compatibility view list by following the steps below:

1. Start Internet Explorer. Go to Tools > Compatibility View Settings.

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The following screen is displayed:
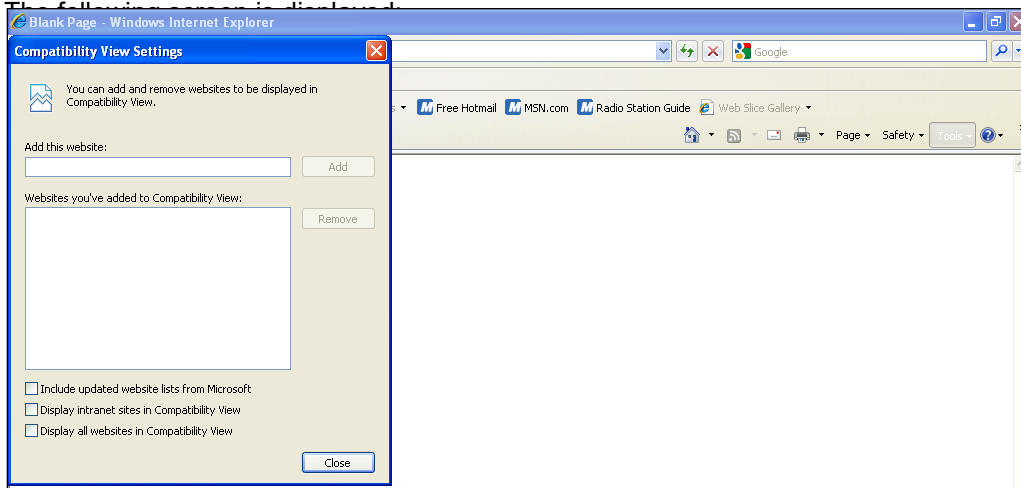
2. Under 'Websites you've added to Compatibility View', check whether the URL to Oracle FLEXCUBE Application is listed or not. If the URL is listed, select it.

3. Click on 'Remove' button. The URL will be removed. Further, click 'Close' button.

1.4 <u>Suppressing Compatibility View Refresh</u>

You can suppress the Internet Explorer 8 to refresh the webpage to compatibility view. Follow the steps given below:

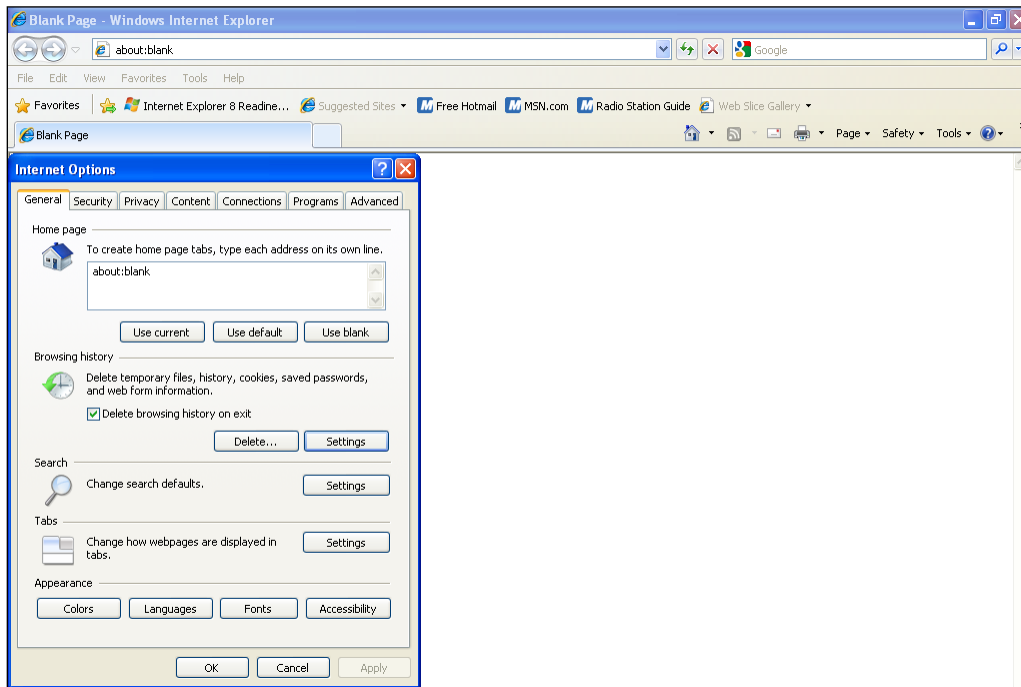1. Start Internet Explorer. Go to Tools > Internet Options. Select 'Advanced' tab.

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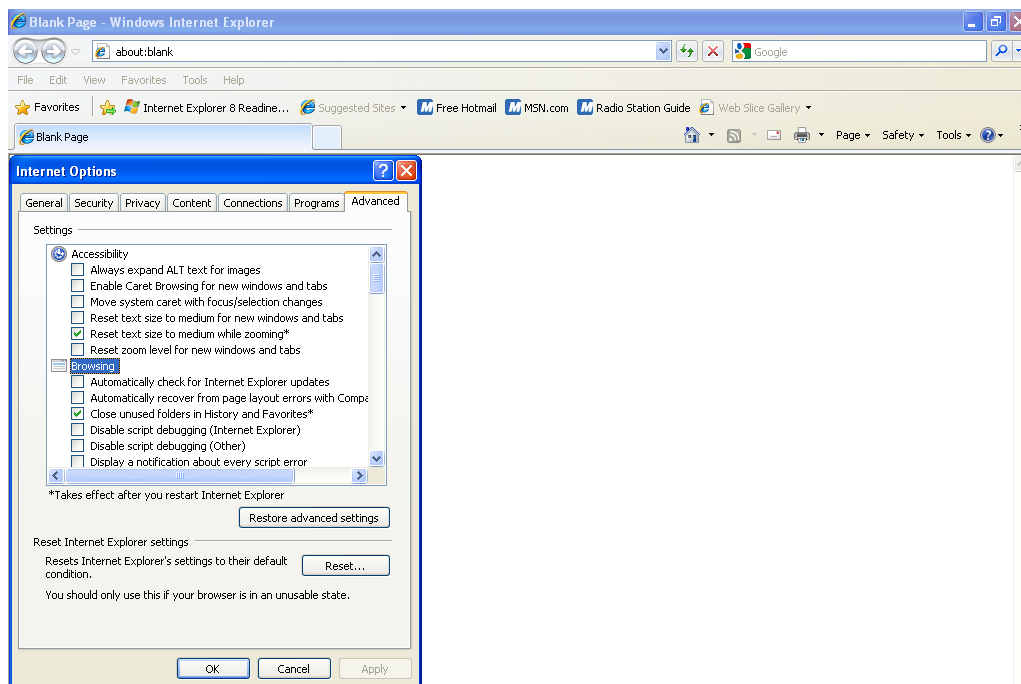
2. In the settings, uncheck the option 'Automatically recover from page layout errors with Compatibility View' under 'Browsing'.

3. Click 'OK'.

1.5 Clearing the Cache

This section explains the method of clearing Internet Explorer cache. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

2. Check the option 'Delete browsing history on exit'.

3. To clear the existing cache, click 'Delete' button.

1.6 Suppressing Caching

You can suppress caching the Internet details. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

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2. Under 'Browsing History', click 'Settings' button.
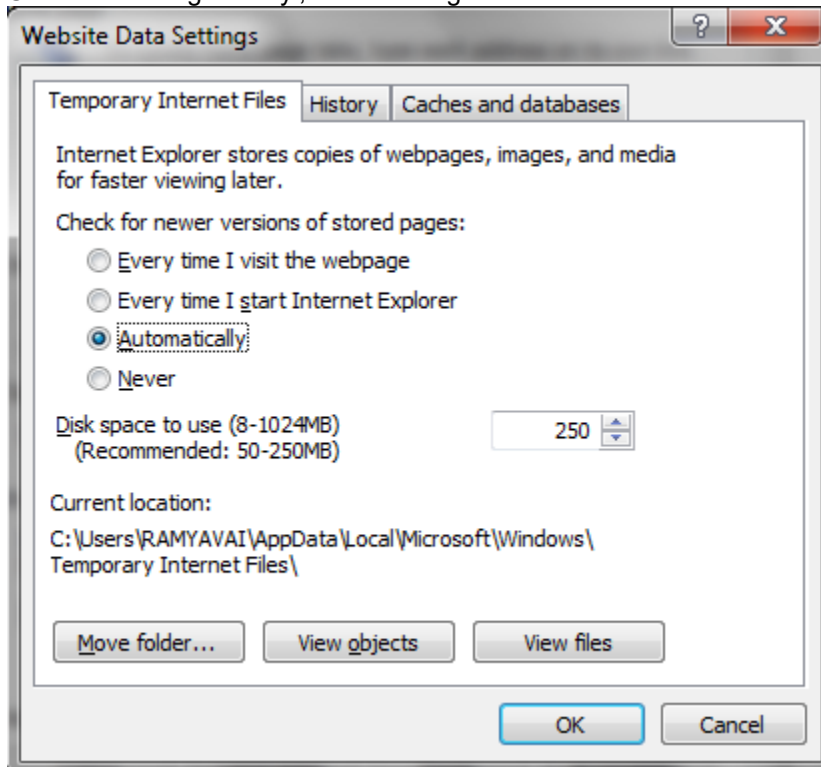
3. Against 'Check for newer versions of stored pages', set the option 'Automatically'.

4. Click 'OK'. You will be navigated back to the 'Internet Options' screen. Click 'OK'.

1.7 Settings for Trusted Sites

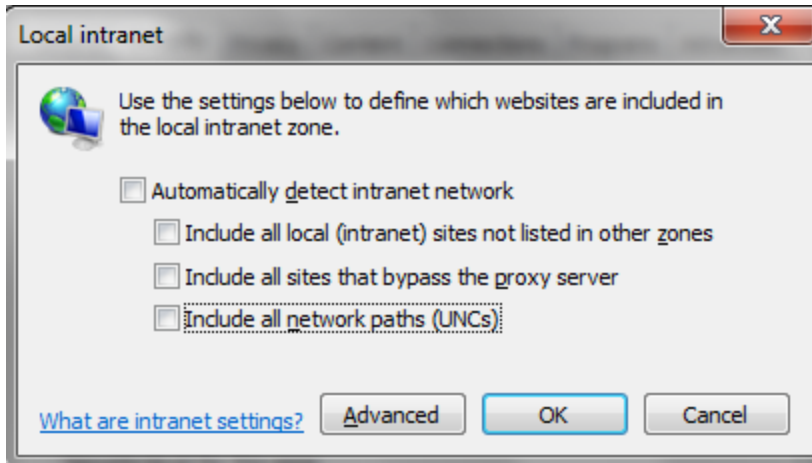In order to remove the site from the list of trusted sites, follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options.

Select 'Security' tab.

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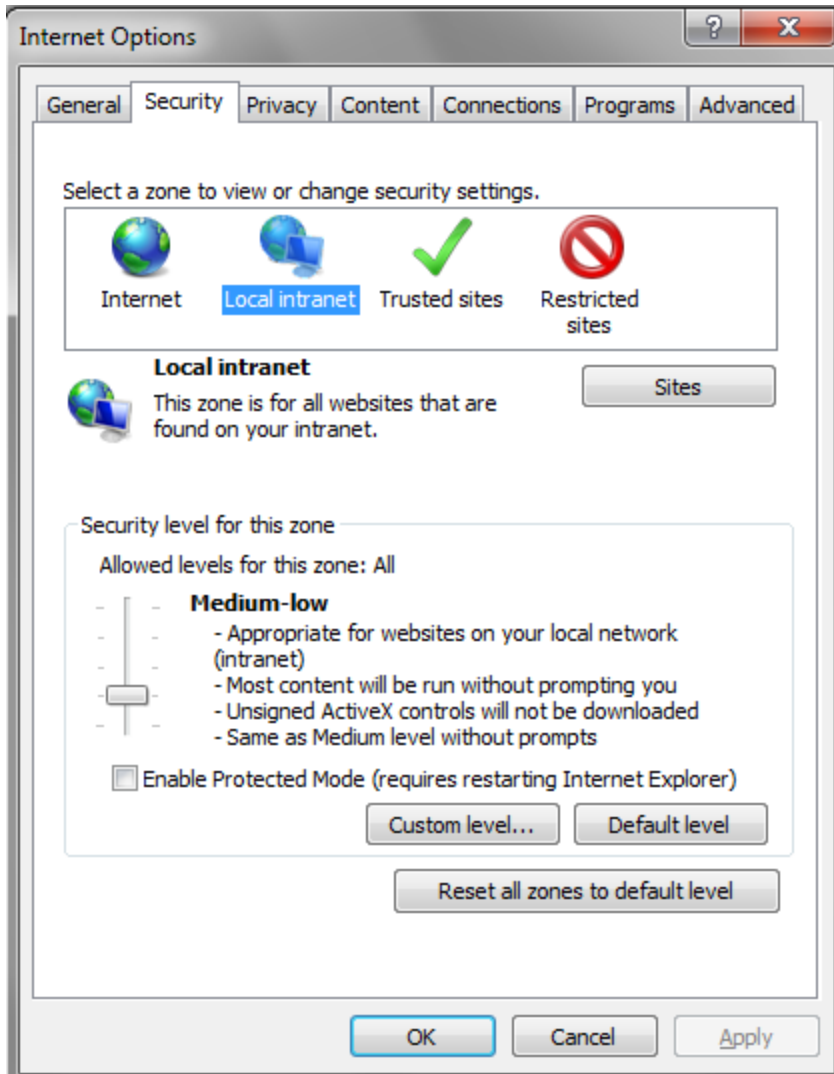
2. Click 'Local Intranet' zone.

3. Click 'Sites' button.

Following screen is displayed:

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4. Uncheck all the options on the screen.

5. Click on 'OK'.

1.8 Settings for Pop-up Blocker

You need to configure the pop-up blocker settings for Internet Explorer. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Pop-up Blocker > Pop-up Blocker Settings.

The following screen is displayed:

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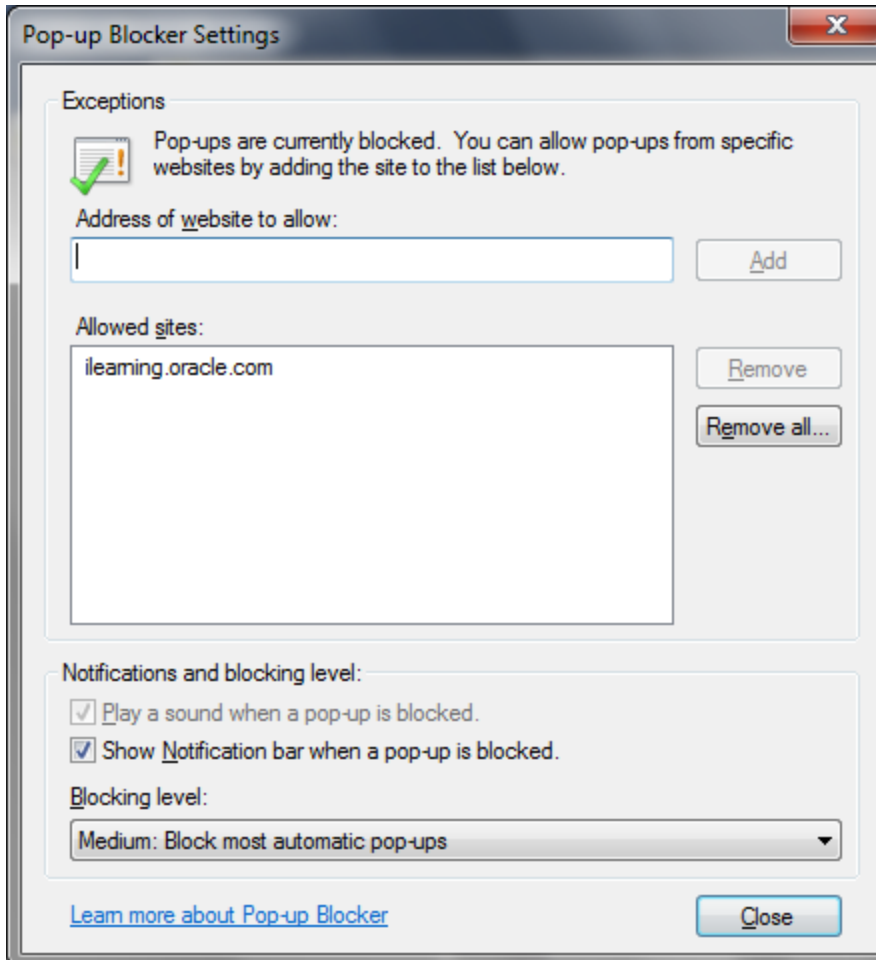
2. Enter the URL in the field 'Address of website to allow'.

3. Click 'Add' button. The URL will be added to the allowed list. Click 'Close' button.

1.9 Internet Explorer 11 Settings

Do not save the password while login to application. In internet explorer make sure that the below check boxes are uncheck. Tools > Internet Options > Content > Auto Complete > Settings > Use Auto Complete For > User names and passwords on forms & Ask me before saving password.

1.10 Browser Behaviour

On clicking List of Values (LOV) button in the application, the cursor is positioned before the '%' symbol in the query field.

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